



Anti-Money Laundering (AML) Certification with ING

As part of our compliance with the U.S. Patriot Act, the ING family of companies (ING) is required to maintain certification of Anti-Money Laundering (AML) training for all producers appointed or contracted with our company. It's a requirement that every two years, producers must recertify their AML training components to remain active ING distributors.

To make that easier for you, ING offers free AML training and recertification through LIMRA. Simply follow the instructions below to access the **free LIMRA AML** course:

- Log onto the course through the AML LIMRA website: <https://aml.limra.com>
- Your Username is the first four characters of your last name (lowercase) combined with the last six digits of your Social Security Number.
- If this is your first time logging in your Password is your last name (lowercase). If you have previously accessed the course please use the password you created at that time.

Please note that you do not need to notify ING when you complete the AML training through LIMRA. Instead of sending you a paper certificate, LIMRA will provide ING directly with a report acknowledging you have completed the course. We will update our records accordingly.

LIMRA Help

If you have technical questions accessing the training site or navigating within the LIMRA site, please contact LIMRA's customer-support help line at 866-364-2380.

If your name is not immediately appearing in the LIMRA database, please contact the licensing/contracting department of your primary distribution channel listed at the end of this letter.

AML Training other than LIMRA

Producers may also recertify AML training outside of LIMRA. If that is the case, please provide a copy of the AML training certificate sponsored by a Financial Industry Regulatory Authority (FINRA) member firm, American Council of Life Insurance (ACLI) member, or by one of the approved vendors listed below. The certificate must contain information outlining the sponsoring organization, the date training was completed and name of training (specifying AML-related).

Note: For ING's AML certification purposes, we record the date the training was completed, not the date the training certification was submitted.

Approved AML Training Vendors

Affordable Educators	Fire Solutions	Reg Ed
Crump Life Insurance Services	ING Learning Center AML Course	Sandi Kruse Training
Cape School, Inc.	Kaplan	Securities Training Corporation
Financial Campus	LOMA	Softech/360 Training
	Quest	WebCE

If you have any other questions, please call your primary distribution channel noted below. Thank you.

	<u>Phone</u>	<u>Fax</u>
Independent Educational Market/TSA	877-882-5050 (Options 3, 4)	877-788-5122
Retirement Services (Worksite)	888-238-6297 (Options 2, 1)	515-698-2037
Retail Life	877-882-5050 (Option 2)	877-788-5122
Retail Annuities	800-369-5305	515-698-2010

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